



Party Rules of Play

The decision of Solstice Play management is final and binding, these 'Rules of Play' are provided to ensure that you and your party guests have a wonderful party whilst maintaining 'health and safety' standards and compliance with Solstice Play conditions of entry.

- Children **must** be accompanied by a ratio of 1:5 responsible adult/guardians for the duration of the party at Solstice Play.
- The admission of party guests can only take place when Solstice Play is operationally prepared. This will be no earlier than 15 minutes before the scheduled time of the party and will be at the discretion of Solstice Play's staff.
- Solstice Play does not accept responsibility for the supervision of children.
- Parents/guardians are responsible for the behaviour and wellbeing of the child in their care, and must maintain supervision of their children at all times.
- Solstice Play's team supervise the play equipment and help maximise your children's enjoyment from the play experience. They are not however a replacement for parental supervision.
- Age restrictions vary dependant on the play zone our visitors are using and have been put in place for the safety and enjoyment of all children.
- Parents/carers attending the party with additional children not invited to the party and included in your costs must be paid for at reception.
- Only food and drink, which has been purchased at Solstice Play, may be consumed on the premises. Optional Food platters for the adults of the party are available on request.
- A surcharge of £10 will be applied for any food that is brought onto the premises without prior agreement with the management.
- Food and drink (including crisps, sweets and chewing gum) are not allowed on the play equipment.
- Jewellery, belts, watches and other items with sharp edges should not be worn when playing on equipment.
- Children must remove shoes before playing on equipment; **socks must be worn at all times** (socks are available at reception). Adults must remove shoes before entering the equipment; socks must be worn at all times.
- We recommend to parents that children wear long sleeves and trousers (slides can cause friction burns).
- Please ensure that you limit the use of recording equipment (camera/phone etc) to only the children in your care.
- To ensure Solstice Play adheres to capacity levels within the soft play equipment, **children attending the party are not permitted to re-enter the soft play once they have had their allocated time following the party meal.** Parties are allocated 2 hours, guests wishing to stay longer than the allocated time may do so at the prior discretion of the management and only if capacity allows.
- Parents/Guardians should note that whilst every consideration has been given for the safety of children using the play centre Solstice Play cannot be held responsible for accidents, which occur as a result of children playing on the equipment.
- We would ask our customers to report any incidents, no matter how minor, to a member of the crew before leaving the play centre. These will be logged and are an important part of ongoing safety audits.
- It is not practical to list all conditions of entry, if in doubt please ask a member of staff. All 'management' decisions are final and non-negotiable.

Thank you and have fun