



Rules of Play

- Solstice Play reserves the right to decline entry to the soft play area at any time. On occasion our play areas are booked to capacity for children's parties. In these cases we entry may be declined to other customers for safety purposes.
- Children must be supervised by an accompanying adult (aged 18 or over) at all times. Supervising adults must not leave a child unattended at any time or for any reason. Solstice Play staff are not a replacement for parental supervision and Solstice Play does not accept responsibility for the supervision of children.
- It is the responsibility of the supervising adult to ensure children under their supervision are well behaved at all times.
- Fighting, bullying, abusive, aggressive, or any type of behaviour deemed to be unsuitable towards Solstice Play staff or other members of the public from either children or adults will not be tolerated under any circumstances and children and their supervising adults who engage in such behaviour will be asked to leave immediately without a refund.
- Children who are unwell must not use the play area.
- Children must not play in front of slide exits.
- For health and safety reasons, food and drink must not be consumed in the play area. Chewing gum is strictly prohibited.
- No sharp objects, toys or dangerous items may be taken into the play area.
- Badges, shoes, jewellery, clothing with sharp points, clothes with ropes and cords, and other loose articles must be removed before entering the play area. Spectacles should only be worn if used with a retainer and shatter proof lenses.
- Shoes must not be worn but socks must be worn at all times. This applies to both children and supervising adults who enter the play area.
- We would ask our customers to report any incidents, no matter how minor, to a member of the crew before leaving the play centre. These will be logged and are an important part of ongoing safety audits.
- Personal items must be left with the supervising adult. Solstice Play does not accept any liability for any items lost or left behind, damage or theft.
- Supervising adults should note that whilst every consideration has been given for the safety of children using the play area, children's behaviour during the use of the play area equipment is the sole responsibility of the child/supervising adult. If there is any uncertainty over how any of the equipment should be used, please consult a member of staff.
- Solstice Play cannot be held responsible for accidents which occur as a result of a child/children's behaviour when playing on the equipment provided or due to a lack of supervision by an accompanying adult.
- Solstice Play reserves the right to ask any person not observing these rules of play to leave the play area immediately without a refund.
- The equipment complies with BSEN 1176.10 and BS 8409:2009 and is manufactured by Tiger Play Ltd.

Thank you
and have fun